



IMPORTANT NOTICE:

**SHENANDOAH ONCOLOGY WILL REMAIN IN-NETWORK WITH HUMANA MEDICARE ADVANTAGE
BEYOND 03/01/2023.**

Please let this notice serve as new confirmation that Shenandoah Oncology will remain in-network with the Humana Medicare Advantage program after reaching amicable terms on January 25th, 2023. We understand how receiving the previous termination news can be extremely detrimental and scary and we apologize for the inconvenience while we worked with Humana to reach a fair and just agreement. At this time, if you currently have the Humana Medicare Advantage benefit, you will be able to continue to be treated and seen by our physicians.

There will be no changes to your current Humana Medicare Advantage benefits. For benefit questions, it is highly recommended that you contact Humana at the number below:

Humana Medicare Advantage at 1-888-204-4062 between 5 a.m. to 8 p.m. daily

For patients who may have changed Medicare Advantage plans, please contact your new insurance provider as to what your overall benefit design includes and incorporates.

If you have been awaiting a decision to set up an appointment or were advised as a new patient of the previous termination status, please give us a call at 540-662-1108 to set up a new appointment or contact your local Shenandoah Oncology office to inquire about open appointment dates and times.

We will work with our patients affected by this to ensure you are fully accommodated for the inconvenience.

For additional questions or feedback, please contact:

Xavier Perry, Director of Contracting at 703-208-4083

Sincerely,

Shenandoah Oncology